
I Didn't Know You Could Do That

Monitoring your CSS Hardware

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Can I Monitoring my CSS Hardware?

You've licensed a CSS machine running on your Dell server. How will you know if the server is experiencing hardware problems?

If you didn't buy the server from Unisys, it is yours to monitor and support, how can you do that?

Fortunately Dell has a processor built into their servers to do that. Its called a DRAC or Dell Remote Access Controller.

MCP DRAC Hardware Alert

Priority: 3 - Moderate

Configuration item: <server DNS name>

Assignment group: MCP Platform Services

Assigned to:

Description: System Host Name: <server name>

Event Message: The chassis is open while the power is off.

Date/Time: Wed, 11 Sep 2019 13:30:11 -0700

Severity: Critical

Detailed Description: The chassis is open while the power is off. System security may have been comprised.

Recommended Action: Close the chassis and verify hardware inventory. Check system logs.

Message ID: SEC0033

System Model: PowerEdge R730

Service Tag: JYDT0M2

Power State: OFF

System Location: Slot 1 (2 U)

It's getting warm in here

Description: System Host Name: PUTUTOWIN

Event Message: The system board Inlet temperature is greater than the upper critical threshold.

Date/Time: Wed, 26 Jun 2019 09:34:39 -0700

Severity: Critical

Detailed Description: Ambient air temperature is too warm or one or more fans may have failed.

Recommended Action: Check system operating environment and review event log for fan failures.

Message ID: TMP0103

System Model: PowerEdge R730

Service Tag: JYDT0M2

Power State: ON

System Location: Slot 1 (2 U)

My network card's a little flakey

Description: System Host Name: PUTUTOWIN

Event Message: The FC Slot 2 port 2 link is not functioning either because the FC cable is not connected or the FC device is not functioning.

Date/Time: Wed, 18 Sep 2019 06:56:47 -0700

Severity: Warning

Detailed Description: The FC controller port link identified in the message is not functioning either because the FC cable is not connected or the FC device is not functioning.

Recommended Action: Do the following: 1) Make sure that the FC port is enabled. 2) Make sure the Activity/Speed LEDs are lit if the physical port has LEDs. 3) Check the FC cable and FC cable connections for proper installation. 4) Check that the attached FC switch is functioning.

Message ID: FC102

System Model: PowerEdge R730
















Service Tag: JYDT0M2

Power State: ON


Operating System: Microsoft Windows Server 2012 R2, Standard x64 Edition

System Location: Slot 1 (2 U)

Email triggers Service Now incident

* Short description (?)	MCP DRAC hardware alert					
Number	ITASK1206169		Parent	INC1374691		
State	Closed Complete ▼		* Assignment group (?)	MCP Platform Services		
Configuration item (?)	pututo.u.washington.edu			Assigned to (?)		
Priority (?)	3 - Moderate		Work Notes List (?)			
Location (?)			Disable notifications	<input type="checkbox"/>		
Template			Oncall Rota (?)	mdss_mcp_oncall		

Give your DRAC an IP address and DNS name.

Integrated Dell Remote
Access Controller 8Enterprise

Support | Dell TechCenter | About | Logout

System
PowerEdge R630
thilo_roberg, Operator

Overview

Server

Logs

Power / Thermal

Virtual Console

Alerts

Setup

Troubleshooting

Licenses

Intrusion

iDRAC Settings

Network

User Authentication

Update and Rollback

Server Profile

Sessions

Hardware

Storage

Host OS

NetworkSSLSerialSerial Over LANServicesOS to iDRAC Pass-through

Network Speed

☒ 1000 Mbps ☐ 100 Mbps ☐ 10 Mbps

Duplex Mode

☒ Full ☐ Half

NIC MTU

1500

Common Settings

Attribute

Value

Register iDRAC on DNS

☒

DNS iDRAC Name

idracName

Auto Config Domain Name

☐

Static DNS Domain Name

DomainName.com

Auto Config

Attribute

Value

Enable DHCP Provisioning

Disable

IPv4 Settings

Attribute

Value

Enable IPv4

☒

DHCP Enable

☒

Static IP Address

10.14.178.144

Static Gateway

10.14.178.129

Static Subnet Mask


255.255.255.128

Use DHCP to obtain DNS server addresses

☒

Login to your DRAC

HTTPS://10.18.178.144/login.htm



Integrated Dell Remote
Access Controller 8 Enterprise


Login

PUTUTOWIN-RM | PowerEdge R730


Type the Username and Password and click Submit.

Username:

Password:

Domain:
 

What do you want to monitor

Integrated Dell Remote Access Controller 8Enterprise

Support | Dell TechCenter | About | Logout

System
PowerEdge R630
thilo_roberg, Operator

- Overview
- Server
- Logs
- Power / Thermal
- Virtual Console
- Alerts**
- Setup
- Troubleshooting
- Licenses
- Intrusion
- iDRAC Settings
- Hardware
- Storage
- Host OS

AlertsSNMP and Email SettingsAlert RecurrenceRedfish Event settings

Alerts

Jump to: Alerts | Alerts Filter | Alerts and Remote System Log Configuration | Test Event

Alerts:
☒ Enabled ☐ Disabled

CancelApply

Alerts Filter

Category:
☒ System Health
☒ Storage
☒ Configuration





☒ Audit
☒ Updates
☒ Work Notes

☒ Informational
☒ Warning
☒ Critical

CancelApply

Alerts and Remote System Log Configuration

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Category	Alert	Severity	Email	SNMP Trap	IPMI Alert	Remote System Log	WS Eventing	OS Log	Redfish Event	Action
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No Action
System Health	Amperage		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No Action
System Health	Amperage		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No Action
System Health	Amperage		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No Action
System Health	Auto Sys Reset		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	No Action

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Tell it where to send the email and what SMTP server to use

The screenshot shows the Dell iDRAC web interface for a PowerEdge R630. The left sidebar contains navigation links: Overview, Server, Logs, Power / Thermal, Virtual Console, Alerts, Setup, Troubleshooting, Licenses, Intrusion, iDRAC Settings, Hardware, Storage, and Host OS. The main content area is titled 'Alerts' and includes tabs for 'SNMP and Email Settings', 'Alert Recurrence', and 'Redfish Event settings'. The 'SNMP and Email Settings' tab is active, showing a 'SNMP v3' section with an 'Apply' button. Below this is the 'Destination Email Addresses' section, which contains a table with columns for 'Email Alert Number', 'State', 'Destination Email Address', and 'Test Email'. The first row, 'Email Alert 1', has its 'State' checked and its 'Destination Email Address' field containing 'email@adress.xyz', both of which are highlighted with a red box. The other rows are empty. Below the table is an 'Apply' button. The 'SMTP (Email) Server Address Settings' section is also highlighted with a red box. It contains a table with columns for 'Attribute' and 'Value'. The attributes and their values are: 'SMTP (Email) Server IP Address or FQDN / DNS Name' (192.168.0.1), 'Enable Authentication' (unchecked), 'Username' (empty), 'Password' (empty), and 'SMTP Port Number' (25). An 'Apply' button is at the bottom right of this section.

System
PowerEdge R630
thilo_roberg, Operator

Integrated Dell Remote Access Controller 8 Enterprise

Support | Dell TechCenter | About | Logout

Alerts | **SNMP and Email Settings** | Alert Recurrence | Redfish Event settings

☐ SNMP v3 Apply

Destination Email Addresses

Email Alert Number	State	Destination Email Address	Test Email
Email Alert 1	<input checked="" type="checkbox"/>	email@adress.xyz	Send
Email Alert 2	<input type="checkbox"/>		Send
Email Alert 3	<input type="checkbox"/>		Send
Email Alert 4	<input type="checkbox"/>		Send

Apply

SMTP (Email) Server Address Settings

Attribute	Value
SMTP (Email) Server IP Address or FQDN / DNS Name	192.168.0.1
Enable Authentication	<input type="checkbox"/>
Username	
Password	
SMTP Port Number	25

Apply

Complete How To At:

<https://www.dell.com/support/article/us/en/04/sln309388/dell-idrac-how-to-configure-the-email-notifications-for-system-alerts-on-idrac-7-8-and-9?lang=en>